# Case in Point: Blending Earned Media with Sponsored Content to Maximize Trade Show ROI

## Chenbro – Making Chassis a Hot Commodity at Interop and NAB

Trade shows can be excellent venues to step up and have your products - and messages - be seen and heard by industry insiders and media alike. Because the most popular shows draw the biggest, most influential audiences, they also carry the highest price tags as far as exhibiting goes. With that being said, ensuring that your trade show dollars are well spent is a key consideration... and what better way to get the most bang for your buck than by implementing a full-fledged PR and marketing communications program that ties into the show?

Chenbro has been manufacturing chassis solutions that are used by the biggest names in the industry for more than 30 years. Burgeoning industry trends such as cloud computing, mega datacenters and 4k had put Chenbro in the position of needing to keep relevant and stay on top of market trends. A consistent presence and message that would keep the company top of mind and ready to be designed into new products was required.



Chenbro called on Lages & Associates to formulate a strategy for its two biggest trade shows of the year – Interop and NAB. Because relying solely on one part of the marketing mix would not deliver the kind of attention that Chenbro sought, Lages knew that a combination of both earned media and sponsored content would be the key to achieving Chenbro's visibility goals.

Although the audiences for the two shows differed significantly – media and entertainment industry professionals flock to NAB, while Interop attracts IT professionals - Lages carefully crafted a strategy that could be overlaid on both audiences to create a synergistic messaging symphony.





### The Program

With a focus on making chassis a buzzworthy topic at both of the shows, a 3-pronged approach was conceptualized and employed by Lages. The three phases consisted of: Building up awareness before the show; maximizing it during the show and factoring elements into the PR and marketing mix that would carry the Chenbro message and keep visibility high even after the shows were over.

By combining earned media (positive publicity gained through promotional efforts other than advertising) and sponsored content (paid placement that closely integrates brand messaging with editorial content) the communications whole is greater than the sum of its parts.

The first element of a powerful one-two punch, Lages sought out sponsored content that had added value built in and positioned Chenbro as movers and shakers in the enclosure solutions space. Forums such as the NAB Show Daily and top tier vertical publications were identified as ideal avenues for sponsored opportunities.

From a 400 word full page spread to a 50-word succinct description and multiple informative, catchy email blasts, all sponsored content was conceptualized, written, coordinated, and placed by Lages.

Next, a big push was made to garner earned media surrounding both Interop and NAB. New product launches were leveraged in outreaching to the media and analyst communities – an effort that began well in advance of both shows. Advances were offered to entice the media, and timed to break in sync with the opening days of Interop and NAB.

Digital marketing also entered into the mix, with Lages recommending eye catching emails to highly targeted lists of show attendees and industry influencers.

Additionally, linking chassis to the hottest industry trends – namely, 4k, datacenter and cloud applications – served to help bring the Chenbro message full circle, while giving it a healthy dose of relevancy and newsworthiness. When competing with high profile, flashy tech products – such as 3D TVs and the like - promoting a 'behind the scenes' tech offering presents challenges of its own. Communicating that 4k capabilities wouldn't be possible without specially designed chassis to contain everything was one way that Lages circumvented this challenge. A narrative that presented the obstacles surrounding containing massive amounts of data made it clear to audiences just how important enclosure solutions are to the overall picture.



## The Results

The combined effort for Interop and NAB paid off – having two high profile shows back to back created an even larger splash for Chenbro than just one show on its own ever could. The result? A boost in both visibility and trade show ROI for Chenbro.

Reach
• 379,116 – unique visitors / month
• 71,222 – unique visitors / month
• 433,840 – unique visitors / month
1,205 – unique visitors / month
780,918 – unique visitors / month
• 57,287 – unique visitors / month
• 5,876,592 – unique visitors / month
• 2,953,949 – unique visitors / month
266,116 – unique visitors / month
• 9,407,766 – unique visitors / month
• 1,666,824 – unique visitors / month
608,038 – unique visitors / month
148,701 – unique visitors / month
• 22,651,574

NAB Show Daily - reached 90,000 NAB attendees over the 3 day show



*IDC* – "I believe we are on the same page when it comes to the role of enclosures in the storage market."



## The Campaign Details

#### **Media and Analyst Relations**

Before, during and after both trade shows, multiple targeted pitches were sent to select members of the media and analyst communities – reaching over 1125 contacts. Top tier publications were proactively pitched for both briefings and coverage surrounding both tradeshows, including: Broadcast Beat, Business Solutions, CRN, Channel Pro, Channel Marketer Report, SearchStorageChannel, Videomaker, Creative Cow, AnandTech, Computerworld, eWeek, Network World, Processor, Tom's Hardware, Enterprise Networking Planet, Dark Reading, Network Computing, InformationWeek and TechTarget.

#### Earned Media

Articles featuring news on Chenbro ran in Network World, Storage Newsletter, StorageReview.com, Business Solutions, and Interop's news section. A contributed article positioning Chenbro as an authority on enclosure solutions and market trends was secured in Business Solutions Magazine.

#### Sponsored/Paid Content

Lages developed a full page advertorial and a 50-word soundbite were developed and coordinated with the NAB Show Daily – which was distributed onsite at NAB and reached 90,000 readers.



#### **Digital Marketing**

An email marketing campaign consisting of 9 specialized, targeted messages was designed and spearheaded. The campaign was strategically timed to hit hard in the days and weeks leading up to each show – as well as follow up after the shows were over to ensure continuous attention for Chenbro.



#### **News Releases**

Three news releases were developed emphasizing key market trends.

- Chenbro Debuts New High-Density Chassis Solution Designed for Big Data
- Chenbro's Customized Chassis Solutions Enable Broadcast Professionals to Harness Power of 4K
- Chenbro Expands Joint Development Manufacturing Initiative; Addresses Enclosure Needs of Media/Entertainment Market

