# Case in Point: Opening New Channels: A Marcom Approach to a Division Launch

Viking Enterprise Solutions, a product division of a large, well-established Fortune 500 company, was ready to launch a new channel division—something they'd never done before. We stepped in to lay the groundwork.



Known for innovation in storage and server technology, VES was ready to expand its reach through a partner-first model. But to make the new channel program successful, the company needed more than a plan. It needed an identity. Critical to building this identity was creating awareness – followed by building a reputation.

The new division required a look, a voice, and a message that would signal credibility while standing apart from the core OEM business. That meant not just new content, but a new context—one that would resonate with partners, integrators, and enterprise customers alike.

We began by establishing a clear and compelling positioning strategy: one that highlighted the value of the channel while aligning with Viking's broader brand equity. This became the blueprint for messaging across the website, collateral, and partner materials. The website, in particular was the first critical touchpoint. It had to go live with the new messaging ahead of everything else— because every initiative ultimately pointed back to the site. By setting the tone there first, we created a foundation that shaped and aligned all subsequent efforts. Every word had a purpose—and every asset had a role.



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# The Program: Built for Growth from the Beginning

The goal was clear: create a scalable, partner-friendly channel program that could stand on its own while staying rooted in Viking's established reputation. Lages carefully crafted positioning and messaging to reflect this dual identity, anchoring the new division with a strong strategic framework. Every decision—from visual style to voice—was made to support clarity, consistency, and connection throughout the channel ecosystem.



From there, we built out a cohesive visual and verbal identity for VES. Consistency was key, but so was flexibility. The new channel division needed to feel integrated yet distinct, scalable but specific. We delivered that through tone, design, and narrative clarity.

### **Messaging with Purpose**

We developed messaging that clearly articulated the value of Viking's new channel division—for resellers, integrators, and OEM customers — as well as the broader storage and data center industry. From the start, it was about more than product features—it was about positioning the program as a true opportunity. Clear value propositions, a confident tone, and a partner-centric voice helped ensure Viking's message stood out—and resonated.

From color palette and typography to tone and visual style, we created a visual identity that felt connected to the core Viking brand, but distinct enough to give the channel program its own space. It looked—and sounded—like a division built for growth.



#### **Assets That Enable Action**

With the foundation in place, we delivered the tools needed to take the program to market quickly and effectively:

- Core collateral and promotional content professional, branded materials
- A full channel presentation deck
- Targeted web copy for partner audiences
- Graphic assets and social posts to build visibility including partner-focused campaigns



Every piece worked together to create a cohesive experience that made it easy for partners to see the value—and act on it.





Trade shows and targeted email campaigns extended the reach. These touchpoints supported partner outreach, nurtured new relationships, and gave the sales team the tools to drive meaningful conversations.

#### **Promotion**

- ✓ Brochures
- ✓ Website copy
- ✓ Logos, Product ID
- ✓ eMail Marketing
- ✓ Advertising

#### PR

- ✓ News Releases
- ✓ Media Relations

#### **Tradeshows**

- ✓ Booth signage
- ✓ Show promos

#### **Social Media**

- ✓ LinkedIn, X
- ✓ Owned
- ✓ Curated













#### The Results

Channel programs don't succeed on strategy alone. Viking's momentum was driven by visibility and validation—from brand presence to partner outreach. Tradeshows and email campaigns supported pipeline growth, while the solid brand foundation helped enable meaningful partner conversations from day one.







Together, these efforts created something far more valuable than a one-time launch: a sustainable platform for channel success. VES was now channel-ready brand with the materials—and momentum—to scale.



"Lages has been a long-time trusted PR and marketing partner over many years. Most recently, at VES, they hit the ground running, creating on-point messaging to establish us as a valued channel partner. We also relied on Lages to bring fresh new creative to the table to strengthen our presence, and are now reaping the benefits of our revamped image."

Behrouz Zali, Viking Enterprise Solutions





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